

FAQ:

Am I eligible for clinic services?

If you are a Clay County resident, do not have insurance and earn less than 200 percent of the Federal poverty level, you are eligible.

Does the clinic provide emergency services?

NO! IF YOU ARE HAVING CHEST PAIN, DIFFICULTY BREATHING, OR ANY OTHER MEDICAL EMERGENCY, CALL 911!

What services are available at the clinic?

The clinic offers a wide range of care for most medical problems, beginning with an office visit with our nurse practitioner or one of our volunteer physicians. The clinic offers a general medicine clinic, pre-natal clinic and vision screening. Medications, lab work, tests, x-rays, procedures and referrals to specialists are available to qualified clinic patients as determined by clinic practitioners.

Do I need an appointment?

The General Medicine clinic is a first come first serve clinic. Sign-in begins at 8 a.m. and ends at 9:30 a.m. Pre-natal visits and vision screening are by appointment only. Please call 904.531.9504 to make an appointment.

Where is the clinic located

Our address is 479 Houston St., Green Cove Springs, FL 32043. We are located at the corner of Houston and Highway 17.

When is the clinic open?

The General Medicine Clinic is open the first and third weekend of the month, both Saturday and Sunday. All other clinics are by appointment only.

What should I bring to my first appointment?

You will need to provide a photo ID and proof of residency in Clay County. Residency proof may be your driver's license or a piece of mail (such as a utility bill) with your current address. Please come prepared to make a monetary donation. Although there is no set fee for clinic services, we depend on donations to help cover our operating expenses.

Can I bring my child to the clinic?

Yes! Clinic services are available to eligible infants and children.

Can I see a specialist at the clinic?

Referrals to specialists may be available to qualified clinic patients. On your first visit you will see a regular clinic doctor or nurse practitioner. They will refer you to a specialist if your condition warrants and if a volunteer specialist is available.

Are medical tests and lab work available?

Tests and lab work are available to patients of The Way as prescribed by the clinic practitioners.

Can the clinic perform a test or procedure that my family doctor has ordered?

No, the clinic does not perform tests or procedures ordered by outside physicians. You must be a clinic patient to receive these services and they must be ordered by a clinic practitioner.

Is medication available at the clinic?

Most medications prescribed are on a pharmacy free or \$4 list. The clinic expects patients to budget for and pay for their own medication. Patients in need of medication financial assistance will be helped on a case-by-case basis. Narcotics are not available and prescriptions for narcotics will not be written.

Can I get a prescription from my family doctor filled at the clinic?

No.

Can I get a physical at the clinic?

Routine physicals or screenings are not offered at the clinic, but clinic patients can get physical exams required for school. Exams for disability, workers comp, or accident victims are not available at the clinic.

Can my child receive immunizations at the clinic?

No. The Clay County Health Department offers childhood immunizations, as well as adult immunizations. More information is available on the [Clay County Health Department website](#).

Does the clinic treat psychiatric disorders?

No, the clinic does not treat psychiatric disorders or dispense medication for psychiatric disorders. [Clay Behavioral Health](#) provides care for mental health problems.

Does the clinic offer pregnancy services?

Yes, the clinic offers pre-natal care by appointment only. Please call 904.531.9504 for an appointment.

Does the clinic offer other women's services?

The clinic offers some women's services including pap tests and mammograms as determined by clinic practitioners. Gyn is Monday through Thursday from 9 a.m. to 1 p.m by appointment only. Birth control is not provided. The [Clay County Health Department](#) provides birth control.

If you have questions that are not answered here, please call The Way at 904.531.9504.